



Dear Parents,

School Transport Services (STS) will be the official bus transport provider for the students of LYCEE FRANCAIS INTERNATIONAL GEORGES POMPIDOU - Academic City Secondary and Sharjah School - September 2018.

The STS service model is a step ahead of other bus operators in terms of our service offering and the technological innovation we provide; to enhance the level of safety, assurance and quality for students. Our commitment to you is that we will stay ahead of the regulatory requirements and use global industry best practice to develop our services and never compromise on Safety. Below are a few areas of our approach to our Values of Safe, Timely, Smart:

Being Safe.

- 100% of our school buses are fitted with seat belts. We will never compromise on safety and therefore ensure that every student must buckle up for every journey. Through our investment programme and bus fleet renewals we will also ensure that three-point seatbelts become standard and that lap belts are discontinued. We are the only school bus operator in the UAE that has 100% of its fleet fitted with seatbelts.
- Develop the extended classroom to our bus services to cover topics such as Road Safety. There are no mandatory Safety programmes in the education curriculum and STS has a responsibility to instil the importance of Road Safety for the leaders of tomorrow.

Being Timely.

- It is our aim to develop bus routes that provide efficient services that are timely and cater for the development of school timetables and the appropriate regulatory frameworks. We must develop routes that are efficient in the utilisation of our resources (drivers, vehicles and bus attendants) but that support student growth through enrolment at schools.
- We are developing routes maps that can be easily viewed and outline routes and timings of Scheduled Time of Departure and Scheduled Time of Arrival. This will assist parents being able to make an informed decision to using the bus as a sensible alternative to the private car.

Being Smart.

- Using the latest smart bus services for student ID cards and on-board motion sensors to ensure that no student will ever be unattended on our buses.
- Develop our services with the latest technology that enhances the bus experience and supports the values of Safe and Timely. This is not technology just because of technology sake, it will be the right investment to protect the Safety of all students and deliver the efficiencies that we strive for as a progressive business. As an example, we are reviewing vehicle dash cameras that we enhance defensive driving standards and provide accurate management of any potential road incidents.

A Service Delivery Executive will be available in the school to handle all the transport enquiries. All registration and payment of transport fees should be made directly with STS and all cheques should be made out to '**School Transport Services LLC**' and not to the School.

Please also check our latest student parent magazine at:

https://issuu.com/tpgpublishing/docs/sts_issue_3_vdigitalready?e=32014532/57655567



Lycee Francais International Georges Pompidou – Academic City Secondary and Sharjah School

Sr No	Area / Route	Annual Fee 2018-19 (AED)	Transport Fee Per Term (AED) 2018 – 2019		
			Term 1 (Sep- Dec)	Term 2 (Jan - Mar)	Term 3 (Apr - Jun)
1	All Areas in Dubai and Sharjah (Two-Way)	8,200	3,280	2,460	2,460
2	All Areas in Dubai and Sharjah (One-Way)	5,000	2,000	1,500	1,500

The transport fee is charged for ten (10) months in an academic year, divided in three (3) terms. The fee must be paid before the beginning of a term to activate the student ID card*. Full payment for each term must be paid irrespective of the number of working days. Transport use can be discontinued only at the end of a term. No refund shall be made for the unexpired portion of the term, in case of withdrawal from transport facility. A 'service charge' of AED 100/- will be applicable to those who discontinue transport service for any reason other than discontinuation at the end of the academic year.

Payment Options:

- Online Payment through the website www.stss.ae
- Cash / Credit Card (Master / Visa) payment at the STS counter in the school – starting 26th of August
- Cheque in favour of 'School Transport Services LLC' at the STS counter in the school – starting 26th of August
- Through the STS APP

There will be a charge of AED 25/- in case of any dishonoured cheques. Only cash / credit card payments will be accepted in lieu of dishonoured cheques.

*** Please note that transport fees are required to be paid in advance to activate the student ID card and the student ID is required to travel on the bus. All ID cards must be activated for registration. If any transport fees are not paid by the 10th of the first month of the new term, the student ID card will be deactivated, and the student will not be permitted to travel on the bus until fee payment has been made.**